

INDIVIDUAL CASE STUDY (CASE CODE: 1)

BIOTECHNOLOGY & HEALTHCARE ADMINISTRATION COMMITTEE

PARTICIPANT GUIDELINES

- Event will be presented to you through your reading of CURIS Skills, CURIS Knowledge and Case Details
- Each case study must be completed individually and should take approximately 1 hour
- You should take approximately 10 minutes to review this information and 20 mins to conduct external research to help prepare your response
- You should then take approximately 20 minutes to write your response and allot 10 minutes to edit your response and submit your work
- Please also include a citations page to indicate which external sources were used
- All submissions will be made through the CurisConnect website:
- You will be evaluated on how well you demonstrate the CURIS Skills and meet the CURIS Knowledge criteria. The last page in your case study package consists of an Evaluation Form whereby the evaluator will allot points for the completion of the case study.
- The points allotted will be based on the depth and detail of your explanation in your response since there are no defined right or wrong answers, but rather we want to see your thinking, research, knowledge and understanding on the situation at hand.
- The amount of points earned will correspond to the amount of volunteer minutes or hours you will earn. The threshold and range for this grading scheme can also be found at the bottom of the Evaluation Form.
- Participants who successfully complete the case study will receive a Certificate of Participation

CURIS SKILLS

- Critical Thinking – Reason effectively and use systems thinking.
- Communication – Communicate clearly.
- Creativity and Innovation – Show evidence of creativity.
- Healthcare Oriented Mindset - Utilizes proper terminology and demonstrates foundational educational understanding in discipline.

CURIS KNOWLEDGE

- Effectively creates a training strategy
- Can formulate solutions to staff and patients resiting to the new digital system
- Creates a detailed plan to ensure information remains confidential

CASE DETAILS

Alphabet General Hospital is a healthcare facility of size that offers a variety of services to the local community. Your position as the Health Information Manager is vital in ensuring operations compliance, with regulations and facilitating data-driven decision-making. The hospital has recently implemented a digital health record (EHR) system to improve patient care and streamline administrative procedures. The transition has brought about obstacles such as how will you implement the new EHR system and your responsibility is to tackle these challenges while ensuring that the hospital's health information management practices align with industry standards and regulatory requirements.

Please also address the following questions in your response:

- What training did you develop to ensure the staff are proficient in the new system?
- What is your plan if staff is resistant to the change to the new EHR system?
- What is your plan if patients are not happy their personal information will be on a digital system?
- How will you ensure confidential information remains confidential?

EVALUATION FORM

PARTICIPANT: _____

EVALUATOR: _____

Did the participant:		Below expectations	Meets expectations	Exceeds expectations	Judged score
CURIS KNOWLEDGE					
1	Effectively create a training strategy	2	4	6	
2	Able to formulate solutions to staff and patients resiting to the new digital system	2	4	6	
3	Create a detailed plan on ensuring information remains confidential	2	4	6	
CURIS SKILLS					
4	Critical Thinking & Problem-Solving	1	2	3	
5	Communication, Terminology & Professionalism	1	2	3	
6	Creativity & Innovation	1	2	3	
7	Healthcare Oriented Mindset	1	2	3	
TOTAL SCORE					

Total Score	Volunteer Minutes
25-30 points	1 hour
20-24 points	45 mins
15-19 points	30 mins
10-14 points	15 mins